

Privacy Policy for P&P Metalloys Pvt. Ltd.

Effective Date: 27th Nov 2024

P&P Metalloys Pvt. Ltd. ("we," "us," or "our") is committed to safeguarding your privacy. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you interact with our website, <https://www.pnmetalloys.com> (the "Website").

1. Information We Collect

a. Personal Information:

We may collect personal information that you provide directly, including:

- Name, email address, phone number, and company name.
- Any other details you submit through the Website's contact forms or inquiries.

b. Non-Personal Information:

We may collect technical data that does not directly identify you, such as:

- IP address, browser type, and operating system.
- Pages visited, time spent on the Website, and access times.
- Referring URLs and clickstream data.

2. How We Use Your Information

We use the information collected for the following purposes:

- **To respond** to your inquiries and provide requested information.
- **To improve** Website functionality and enhance user experience.
- **To send** relevant updates about our products and services (only with your consent).
- **To comply** with legal obligations or to protect our rights and property.

3. Sharing Your Information

We may share your personal information in limited circumstances:

- **Third-Party Service Providers:** We engage third parties to support Website operations (e.g., hosting, analytics, or communication services). These providers are bound by confidentiality obligations and may use your data only to perform specific functions.
- **Legal Compliance:** We may disclose information to comply with applicable laws, legal processes, or enforceable government requests.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your personal information may be transferred to the new entity.

We will never sell your personal information to third parties without your consent.

4. Data Retention

We retain personal information only as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law.

5. Your Rights

Under Indian data protection laws, including the **Information Technology Act, 2000**, you have the following rights:

- **Right to Access:** Obtain a copy of your personal information.
- **Right to Correction:** Request corrections to inaccurate or incomplete data.
- **Right to Erasure:** Request deletion of your personal data in certain circumstances.
- **Right to Object:** Object to data processing for specific purposes.
- **Right to Data Portability:** Receive your data in a machine-readable format for transfer to another service provider.

To exercise your rights, please contact us using the information provided below.

6. Security Measures

We implement industry-standard security practices to protect your personal data from unauthorized access, disclosure, alteration, or destruction. However, no online platform is entirely secure, and we cannot guarantee complete data security.

7. Children's Privacy

Our website is not directed at children under 13. We do not knowingly collect personal data from children under 13. If you believe your child has provided personal information, contact us at info@pnpmetalloys.com, and we will delete it promptly.

8. Use of Cookies

Our website uses cookies to enhance user experience, track usage patterns, and improve our services. By using the Website, you consent to the use of cookies as outlined in our **Cookie Policy**.

- You can control or disable cookies through your browser settings.
- Disabling cookies may affect certain Website functionalities.

9. Third-Party Links

Our website may contain links to external websites. We are not responsible for the privacy practices or content of these third-party sites. We recommend reviewing their privacy policies when you visit them.

10. Changes to This Privacy Policy

We may revise this Privacy Policy from time to time. Any updates will be posted on this page, and significant changes will be highlighted. You are encouraged to review the policy periodically. Your continued use of the Website constitutes acceptance of any changes.

11. Contact Us

If you have questions or concerns about this Privacy Policy or how your data is handled, please contact us:

P&P Metalloys Pvt. Ltd.

Email: info@pnpmetalloys.com

Tel: **+91 04327-235533 / 235 433**